	Experience of participants		Effectiveness of access and referral system		Compliance/participation of CE Providers	
	Quantitative	Qualitative	Quantitative	Qualitative	Quantitative	Qualitative
Questions we want to answer	How many households are assisted with HPS/diversion? How many go on to complete the CE Assessment? How many assessments are phone, virtual, or in-person? How many receive navigation services? How many referrals result in housing? How many referrals were denied and why? Were participants connected to other resources? Did participants of different races, ethnicities, or subpopulations experience similar outcomes? How many are receiving assessment without HPS?	Were participants able to get assessed quickly? Were participants treated with respect? Did participants receive information about next steps? Were participants referred to housing that meets their needs? What did participants do between the time of assessment and housing opening? Did navigation help with accessing housing? Did participants of different races, ethnicities, or subpopulations have similar experiences?	How many households are assisted with HPS/diversion? How many assessments are phone, virtual, or in-person? How many go on to complete the CE Assessment? How many receive navigation services? How many are first time homeless? How many households return to homelessness? How many referrals are made per opening? How many referrals result in housing? How many referrals were denied and why? Did participants of different races, ethnicities, or subpopulations have similar experiences? How many are receiving assessment without HPS?	How quickly did participants access HPS/assessment? What creates delays in assessments or HPS? Is HPS/ assessment quality similar for all participants? Do current assessment/HPS sites meet community needs? How well does the referral process match eligible participants to housing? Did navigation help with accessing housing? Did participants of different races, ethnicities, or subpopulations have similar experiences?	How quickly are programs reporting openings and results of referrals? How many people are denied housing? and why Are any programs filling units outside of CES? How many providers are participating in CE Provider meetings, trainings, and CE Committee meetings to improve CE system? How many are receiving assessment without HPS?	Are providers planning projects proactively with CE before implementation? Are providers maintaining updated project information and staff contact information? What causes delays in reporting openings or reporting outcomes of referrals? Is the tracking system manageable and reliable? Are providers receiving the support they need to fully participate in CE?
Method(s)	Review of HMIS and non-HMIS list data	Participant input (interviews or surveys)	Review of HMIS and non-HMIS list data	Participant input Community input (survey or group conversation) Poll of providers - Case conferencing	Attendance reports Review of HMIS and non-HMIS list data Coordinated Entry Navigator report combined with QDQ? (1st, 2nd and 5th bullet) Project Ranking (3rd & 4th bullet)	Community input Agreements signed Poll of providers
Freq	Every 6 months	Annually	Every 6 months	Annually	Every 6 months	Annually
Start	May 2023		May 2023		May 2023	
Lead	CE	D&TA, with Equity and LEWG	CE	D&TA, with Equity and LEWG	CE, with PP&R for annual rev.	D&TA, with Equity and LEWG
Prod.	Summary report (not just CE Monitoring report), with trends		Summary report (not just CE Monitoring report), with trends		Summary report (not just CE Monitoring report), with trends	
Staff						